

Mr Nick Semper

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Your Ref:

Our Ref: EIR IAT 15183

Please ask for: Claire Jacobs

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Extension: 01432 260 535

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4 January 2018

Dear Sir,

ENVIRONMENTAL INFORMATION REGULATIONS REQUEST EIR IAT 15183

Further to our previous correspondence, your request has now been considered and the council's response is set out below:

I act for the Lion at Leintwardine in respect of a current submission to Vary their Premises Licence.

I attended a very productive Parish Council Meeting in Leintwardine last night where the application was fully aired with local residents.

As a result of that meeting, I would like to submit an FOI request to ascertain the following information:

'Lionstock' is an annual event which takes place in the garden of the Lion at Leintwardine, on May Bank Holiday Weekend annually.

Q1 Since 2014, how many complaints have been received from the public concerning NOISE.

A. One noise complaint has been received since 2014 regarding this premises and event.

Q2 Of these incidents, would it be possible to obtain an anonymised summary of what those incidents were and how they were actioned by Herefordshire Council.

Any observations made by the attending officers would also be very appreciated.

NB I have submitted a similar request to the Police to ascertain all forms of incidents, including NOISE.

- A. An officer installed noise equipment in the complainant's property on 2 May 2015. During the visit the officer witnessed the event music playing and the officer's visit record noted *'installed equipment, music clearly audible in client's property. Would be of concern if not a one-off event'*.

On the 6 May 2015 officer retrieved noise equipment and officer noted on case file *'client advised that the noise had been at an acceptable level and events had finished on time i.e. 11'*

On the 22 May 2015 noise equipment was installed in complainant's property. On 26 May 2015 noise equipment retrieved and officer noted *'not much recorded'*.

If you are dissatisfied with the handling of your request, further information regarding our review procedure is available in the 'Internal Review Procedure for EIR and FOI requests' which is published on Herefordshire Council's website via the following link:

https://www.herefordshire.gov.uk/downloads/file/5520/internal_review_procedure_for_foi_and_eir_requests

Further information is also available from the Information Commissioner at:

Information Commissioner's Office
Wycliff House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Telephone: 01625 545 745 www.ico.org.uk

Yours sincerely

CLAIRE JACOBS

INFORMATION ACCESS OFFICER